

West Suffolk Hospital Parking

PATIENTS and VISITOR Charges from 1st April 2019

	£
20 minutes (front of hospital)	Free of charge
30 minutes (rear of hospital)	Free of charge
Up to 1 hour	2.20
1 – 2 hours	4.20
2 – 3 hours	6.40
3 – 4 hours	8.40
4 - 5 hours	10.60
5 – 6 hours	12.70
Over 6 hours	12.70

Macmillan patients £5.20

Carers daily charge £3.00

Weekly ticket £30.00

The vehicle registration system with no barrier on entry and only barrier on exit is helping with traffic flow. I know some people find the payment system a bit confusing to start with, but regular visitors are now used to it. The Trust also has a Parking App which the more IT literate people could use. This allows payment to be made from anywhere and does not necessarily mean going to a machine. I am not familiar with it myself but the car parking staff (or the Trust's website) should be able to assist.

Some new directional signs have been placed at the entrance to the site to make it clearer that there is parking at the rear of the site as well as at the front. Patients/visitors have said in the past that they were not aware of the parking at the rear of the site and this has hopefully made it much clearer.

The Trust also has a car park counting system on the access road to the rear of the site – showing staff where there are spaces in their car parks (C, E and R) and the OTHER relates to the spaces available for patients and visitors primarily in car park D, outside the Macmillan Unit and near to DSU/ETC.

For patients who park at the rear of the site for DSU/ETC – there have been improvements to the parking bays in that location and pedestrian access to and from the Centre is more clearly defined.

All other wayfinding signs have been reviewed and, once the proofs have been agreed, these will be updated to put the various departments and external Units in a more logical order. It is hoped this work will be completed by the end of April/beginning of May 2019 and will help patients/visitors (not familiar with the site) to find their way to the respective departments that are not necessarily accessed via the front entrance.

Work to build a new staff accommodation block is complete at the very top end of the site and a large number of staff parking spaces (car park C) have recently been returned to the Trust from the contractors. As a consequence, it is hoped to give a few more parking spaces to patients and visitors in the car park (D) opposite the Macmillan Unit. We are conscious that there are still days when finding a parking space is difficult due to the volume of patients attending clinics and visitors to the wards, etc. and every little helps.